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News Release

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VA-Verizon partnership offers unlimited access to department's video telehealth service

WASHINGTON — As a result of a partnership with Verizon, Veterans who are customers of the telecommunications company, as of June 27, will have unlimited access to the U.S. Department of Veteran Affairs' (VA) [VA Video Connect](#) telehealth app.

Veterans will be able to access VA Video Connect, which uses the cameras on computers, smartphones or tablets, to let Veterans talk and interact with their VA care team over a live, encrypted video stream, anywhere across Verizon's nationwide 4G LTE network, without incurring data charges.

"VA's telehealth app for streaming live video sessions between patients and health care providers is another testament to our shared journey to fully integrated, seamless access to health care for our Veterans, no matter where they live," VA Secretary Robert Wilkie said.

Accessing VA Video Connect is easy: For iOS devices, [VA Video Connect](#) is available at the Apple App Store; for all other devices, a telehealth session launches automatically after a Veteran user selects an emailed session.

"We're proud to deepen our support of Veterans," said Mike Maiorana, senior vice president, Public Sector, Verizon. "Regardless of whether they live in city centers or rural areas, Veterans should be able to access the VA's telehealth resources."

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